

# City of Sumpter

POST OFFICE BOX 68  
SUMPTER, OREGON 97877

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## New User

### Water and/or Sewer Agreement

Date: \_\_\_\_\_ Date of Service Turn-on: \_\_\_\_\_

Name of Applicant: \_\_\_\_\_

Physical address of location:

\_\_\_\_\_

Type of Service: Water \_\_\_\_\_ Sewer \_\_\_\_\_ Both \_\_\_\_\_

New Service: \_\_\_\_\_ Turn-on Service: \_\_\_\_\_

Class of Service: Residential \_\_\_\_\_ Commercial \_\_\_\_\_ Type of Commercial \_\_\_\_\_

Owner, Lessee or Renter: \_\_\_\_\_

If Lessee or Renter list Owners Name and Phone Number: \_\_\_\_\_

Billing address:

\_\_\_\_\_

Phone Number(s): \_\_\_\_\_

Email address: \_\_\_\_\_

Driver's license information: State: \_\_\_\_\_ Number: \_\_\_\_\_

### Fees and Responsibilities

**Deposit:** A deposit of \$150.00 must be paid at time of application. Following the initial first twelve consecutive non-delinquent payments for water service the deposit will be applied to the applicants billing as "credit". The City will not pay any interest on any deposit. Deposit may also, be used by the City, to pay on a delinquent account.

**Billing:** Invoices will be sent out the first of each month, billing for the month prior. Bills are due the 25<sup>th</sup> of each month.

**Delinquent Account:** An account becomes delinquent on the 26<sup>th</sup> day of the month for non-payment. At such time a late fee 1.5% per month, 18% per year, will be assessed beginning the 1<sup>st</sup> day of the following month. Upon the account becoming more that two months delinquent the City may use available deposit as payment.

Shut off of Services Notice: On or about ten days after an account becomes delinquent, a shut-off notice will be delivered, giving notice that the utility services will be disconnected for nonpayment on a given date. The delinquent account must be paid in full, or payments pursuant to an agreement for payment approved by the City.

Service Turn off: On the turn-off date, the City Maintenance personnel shall deliver a written notice to the premises stating the utility services are being disconnected until all delinquent amounts have been paid. A delivery of the notice to the premises of the delinquent account shall be considered a delivery of the notice to the customer. The owner of the property shall be notified also.

Restoration of Services: Full payment of the delinquent amount and a restoration fee of three hundred dollars must be paid prior to restoration of service. The three-hundred-dollar fee shall not be considered as payment on a delinquent account. The City May also require a new deposit.

Discontinuance of Service on Customer Request: At least five-day notice of intent to discontinue service shall be given to the City. If no notice is given the customer is responsible for any utility services until the City receives notice of discontinuance.

Water Waste: Where water is wastefully or negligently used on a customer's premises, seriously affecting the general service. The City may discontinue service if such conditions are not corrected after given notice to the premises by the City.

Access to Property: All duly appointed employees, agents, or contractors of the City, under the direction of the City, shall have access at all reasonable hours of the day to any and all parts of structures and premises in which utilities are, or may be delivered for the purposes of inspecting connections, the conditions of conduits and fixtures, the manner and extent in which the water is being used, and more particularly in emergency situations. The City does not, however, assume the duty of inspecting the customers line, plumbing and equipment and shall not be responsible therefor.

Responsibility for Customer Equipment. The City shall not be held liable for any loss or damage of any nature whatsoever caused by any defect in the customer's line, plumbing or equipment. Nor shall the City be held liable for loss or damage due to interruption of service or temporary changes in pressure. The customer shall be responsible for valves on premises being turned off when the water service is turned on.

I, \_\_\_\_\_ have read and understand the above Utility Agreement and agree to the terms set herein.

\$150.00 Deposit Paid Date: \_\_\_\_\_

Received by: \_\_\_\_\_